Personal Transport Vehicle Pilot Program

March 12, 2019



Previous Discussion



- November 27, 2018 discussion with Council
 - First Mile/Last Mile Issue
 - Bike and Scooter-Share Overview
 - Other Local Regulations
 - Council Direction
 - Pilot program allowing docked and dock-less options



Proposed Ordinance Change



- Define Personal Transport Vehicle (PTV)
 - Meaning bicycles, scooters, and other similar devices which may or may not be motorized
- Require permit to operate PTV sharing services in the Right-of-Way
 - Permit would be administratively approved by Director of IDS
- Establish impoundment process and fee for unpermitted PTVs

Number of PTVs Impounded	Fee per PTV
1	\$25
2	\$50
3	\$75
4 or more	\$100

Enable Town to dispose of unclaimed PTVs after 30 days

Proposed Permit Agreement



- Permit Agreement would end December 31, 2019 (Pilot Program Period)
 - Council will re-evaluate in Fall to determine if Town wishes to continue
- Allows PTV sharing companies to operate in Right-of-Way and Town Parks,
 Trails and Open Spaces
- Docking stations require separate agreement
- Use of other Town property for operations requires separate agreement
 - Ex. Town Hall, Athletic Club
- Requires PTV sharing companies to share data on usage and users
- Requires PTV sharing companies to repair, replace or restore damage to Town property
- \$500 permit fee

Requirements for PTVs and PTV Companies



- PTVs must:
 - Meet applicable state and federal safety requirements
 - Be in good condition
 - Display emblem of the permittee, current contact information and a unique identifier
 - Not contain third-party advertising
- PTV sharing company must:
 - Educate users regarding applicable requirements
 - Provide mechanism for customers to notify company of safety or maintenances issues
 - Maintain a 24-hour customer service phone number
 - At Town's discretion, distribute customer survey developed by the Town and lead outreach efforts to solicit feedback prior to the end of pilot program

Dockless Parking Requirements



- Town staff will approve "Home Zones" where PTVs can be staged
- Whether staged by PTV company or parked by users, PTVs must be:
 - Upright
 - On a paved service
 - Not at corners of sidewalks within five feet of crosswalk ramps
 - Not obstruct ADA required clearance
 - Not on blocks without sidewalks or where sidewalk is less than 48 inches
 - Not block transit stops, street furniture, or driveways
 - Not be in front of single-family or duplex homes
- Permittee must correct any of these issues within established time frames

Maintenance and Performance Standards



- Inoperable PTVs must be removed within 24 hours after notice
- No more than 3 PTVs deployed in a Home Zone without Town approval
- Number of PTVs shall be commensurate with expected demand
- General rebalancing (adding to/removing from Home Zones) shall occur no less than weekly
- Upon request or complaint, PTCs will be relocated or rebalanced within:
 - 2 hours after notice Monday-Friday 8am-8pm
 - 24 hours after notice all other times
- PTVs must be relocated or removed at the request of Town staff prior to and during special events

Impoundment of Permitted PTVs



- Permittee must allow Town the ability to unlock PTV
- Town may impound PTV if:
 - Permittee fails to comply with performance standards
 - Property poses an eminent danger to the safe operation or free flow of traffic
- Impoundment fee of \$25 per PTV
- Town may dispose of PTV after 15 days notice

Liability Issues



- PTV sharing company accepts the condition of the Right-of-Way and Parks as is with all faults
- Town assumes no liability for loss or damage and permittee waives any claim against the Town
- PTV sharing company required to establish escrow account of \$5,000
- PTV sharing company must hold liability insurance
 - Town must be named as an additional insured.
- PTV sharing company must defend, indemnify, protect and hold Town harmless from and against any claims

Questions?

