

Town Staff

- Documentation of policies
- Documentation of processes
- Improve internal control processes
- Monitor internal controls

Internal Control Consultant

- Engaged to review at least one major component within the Town on a regular basis
- Reports Findings and Recommendations to City Management

Town's External Auditors

- Test strength of internal control processes
- Recommends improvements to staff

Review of Major Component Unit

- Airport
- Conference Centre
- Addison Athletic Club
- Treehouse

Bi-annual Review of Departments

EXAMPLE

- Police
- Fire
- Municipal Courts

Systematic Review of Selected Processes

EXAMPLE

- Building Inspections and Permitting
- Utility Billing

January – March 2018
Staff develops internal control schedule

April – September 2018
Staff engages consultant to review controls

October – December 2018

Town auditors test and review controls

3/29/2018

Control Environment

- **1.** The oversight body and management should demonstrate a commitment to integrity and ethical values.
- **2.** The oversight body should oversee the entity's internal control system.
- **3.** Management should establish an organizational structure, assign responsibility, and delegate authority to achieve the entity's objectives.
- **4.** Management should demonstrate a commitment to recruit, develop, and retain competent individuals.
- **5.** Management should evaluate performance and hold individuals accountable for their internal control responsibilities.

Risk Assessment

- **6.** Management should define objectives clearly to enable the identification of risks and define risk tolerances.
- **7.** Management should identify, analyze, and respond to risks related to achieving the defined objectives.
- **8.** Management should consider the potential for fraud when identifying, analyzing, and responding to risks.
- **9.** Management should identify, analyze, and respond to significant changes that could impact the internal control system.

Control Activities

- **10.** Management should design control activities to achieve objectives and respond to risks.
- **11.** Management should design the entity's information system and related control activities to achieve objectives and respond to risks.
- **12.** Management should implement control activities through policies.

Information and Communication

- **13.** Management should use quality information to achieve the entity's objectives.
- **14.** Management should internally communicate the necessary quality information to achieve the entity's objectives.
- **15.** Management should externally communicate the necessary quality information to achieve the entity's objectives.

Monitoring

- **16.** Management should establish and operate monitoring activities to monitor the internal control system and evaluate the results.
- **17.** Management should remediate identified internal control deficiencies on a timely basis.

Source: GAO. | GAO-14-704G

Internal Control Program Schedule

January to March 2018

Policy documentation

Processes documentation

April to June 2018

Review Town staff's computer system access

Develop scope for airport financial system & internal control review

Finance to document departmental policies and processes for cash collections

July to September 2018

Town audit firm
(BKD) to conduct
review of Airport
financial system and
internal control

Finance to begin monitoring compliance with departmental cash collection policies

October to December 2018

Town auditors review controls and issue report

Town staff makes improvements to controls

Town staff schedules next control areas to review