

North Texas Tollway Authority

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Town Council of Addison

Jan. 27, 2015

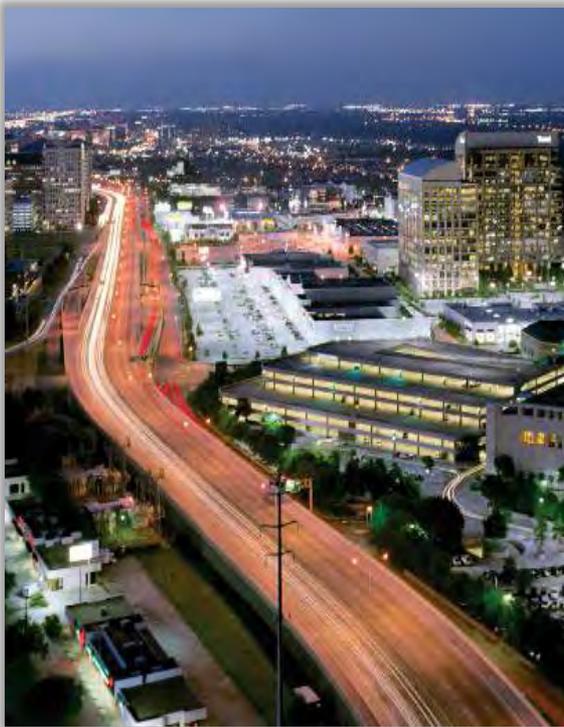
In the Beginning



- **Origins:** Texas Turnpike Authority – 1953
- **Destination:** Fort Worth → Dallas
- **Next Chapter:** Dallas North Tollway – 1968



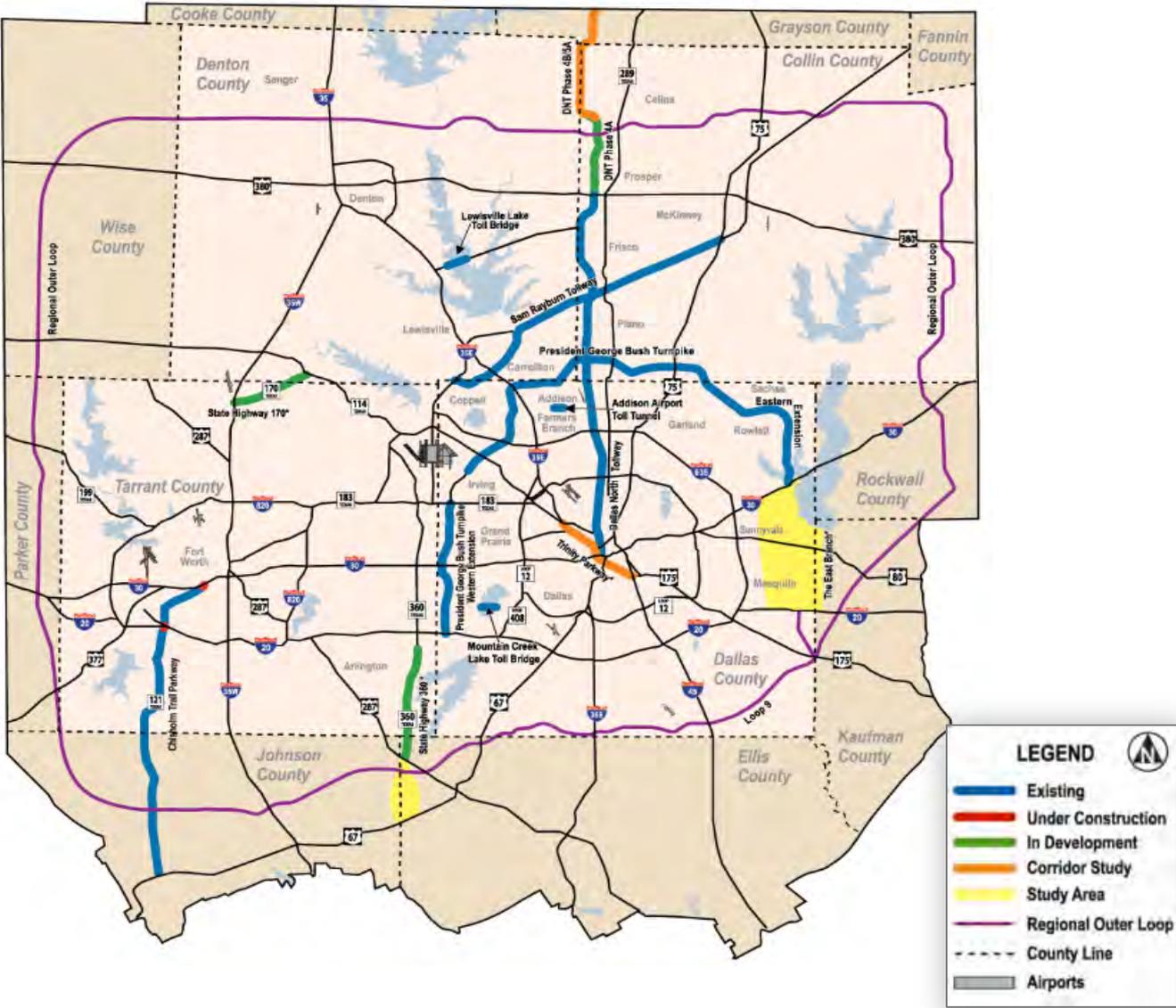
Latest Edition



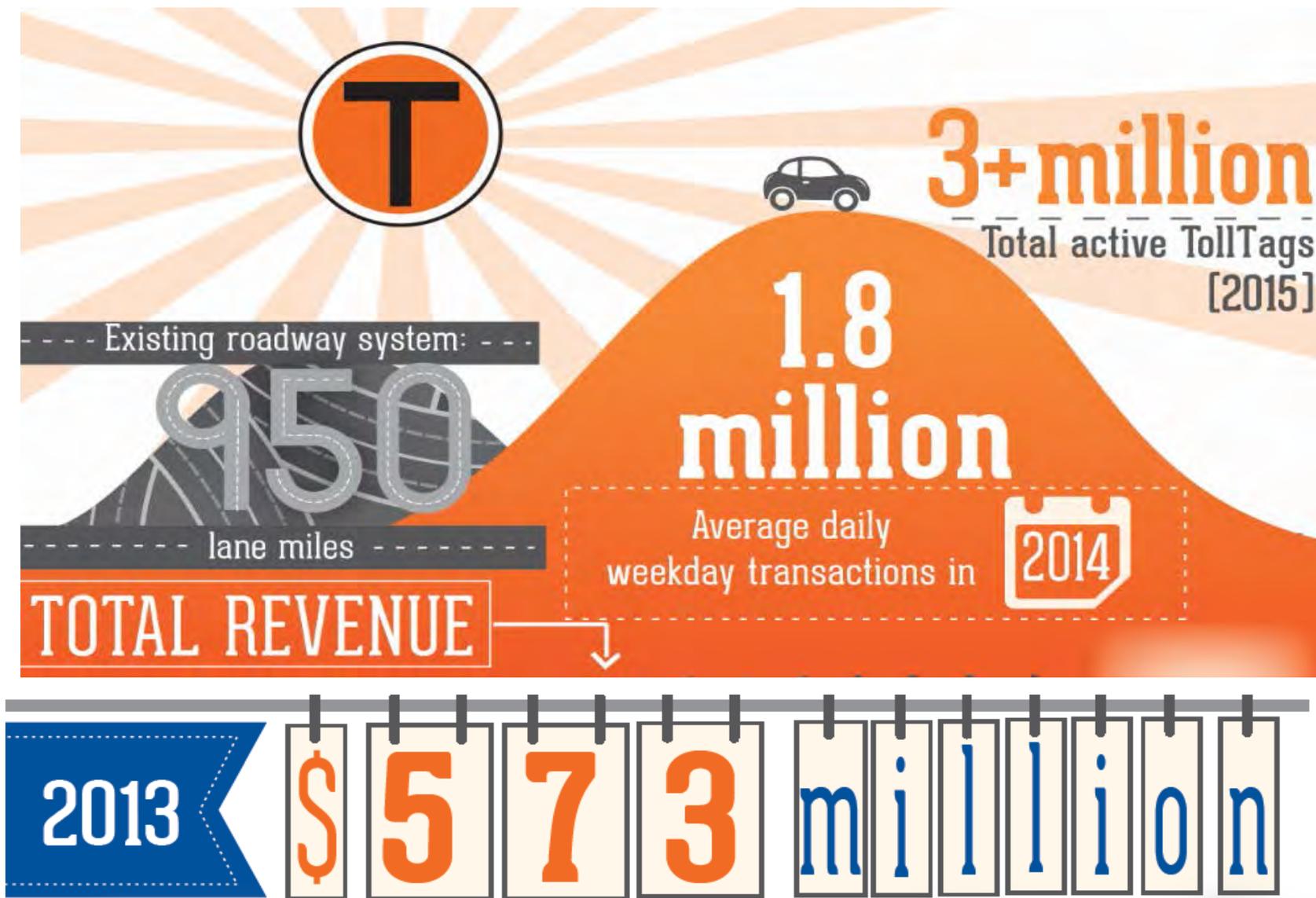
- **1997:** NTTA established
- **2007-2014:** More than **\$4 billion** investment in new/existing toll projects
- **2014:** **950** lane miles
- **2015:** Est. **6.5 million** customers
- **To Date:** **\$3.4 billion** to regional non-tolled/tolled transportation projects



NTTA Facility Map



By the Numbers



Customer Service Matters

Customer Service:

-  Annual customer contacts [2014]: **4.7 Million**
-  Annual web visits [2014]: **8.7 Million**
-  Customers who drive on NTTA toll roads annually: **6.5 Million**
-  Local employees: **743**

that's why we have an

90%

customer satisfaction rate



that means 9 out of 10 people are satisfied with our customer service



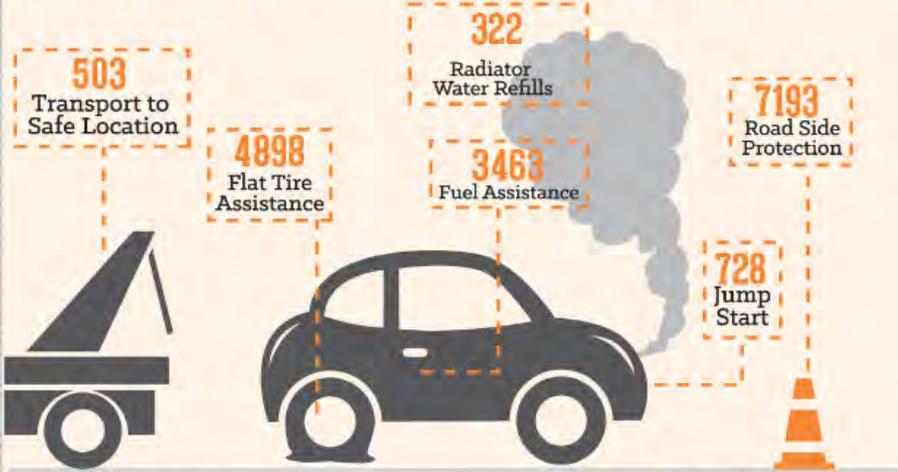
and we are working on that last person

In 2014 we helped

18,438

people reach their destination safely with **FREE** motor assists

HERE'S THE "BREAKDOWN"



- 503 Transport to Safe Location
- 4898 Flat Tire Assistance
- 322 Radiator Water Refills
- 3463 Fuel Assistance
- 7193 Road Side Protection
- 728 Jump Start
- 234 Push/Pull Vehicle to Safety
- 279 Wrecker Services Called
- 68 Provide Directions or Information
- 243 Air in Tires
- 507 Minor Repairs

DNT at Beltline Development



DNT Open Phase 1 – Opened to Traffic



Dallas North Tollway Embraces 21st Century



DNT and Sam Rayburn



All Electronic Tolling



Future Outlook: Capital Improvements

Five-Year Capital Plan

Project Classification	2015	2016	2017	2018	2019	Total
Reserve Maintenance Projects	\$22,480,524	\$17,923,600	\$13,895,238	\$18,432,521	\$25,975,683	\$98,707,566
Capital Improvement Projects	\$179,686,993	\$163,639,400	\$103,880,525	\$53,001,101	\$32,843,256	\$533,051,275
Consolidated NTTA System Construction Projects	\$6,760,800	\$18,515,000	\$36,365,000	\$30,440,000	\$66,955,000	\$159,035,800
Special System Construction Projects	\$43,669,450	\$2,012,900	\$164,500	\$898,500	\$6,269,790	\$53,015,140
Corridors Under Study Projects	\$551,000	\$660,000	\$160,000	\$160,000	\$10,000	\$1,541,000
TOTAL	\$253,148,767	\$202,750,900	\$154,465,263	\$102,932,122	\$132,053,729	\$845,350,781

**Projects Classification from 2015 – 2019 total:
\$845,350,781**

Capital Improvements – DNT

- **SRT to PGBT:**
Addition of a **fourth lane** with some new right of way needs
- **PGBT to Belt Line Road:**
Addition of a **fourth lane** within the existing right of way
- **DNT/PGBT interchange:**
Improvements to reconfigure existing direct-connector ramps



DNT Improvements - North

SRT to PGBT:

- Addition of fourth lane to the outside
- Bridge widenings
- Ramp improvements (Parker to Windhaven)
- Aesthetic improvements including landscaping

PGBT/DNT interchange:

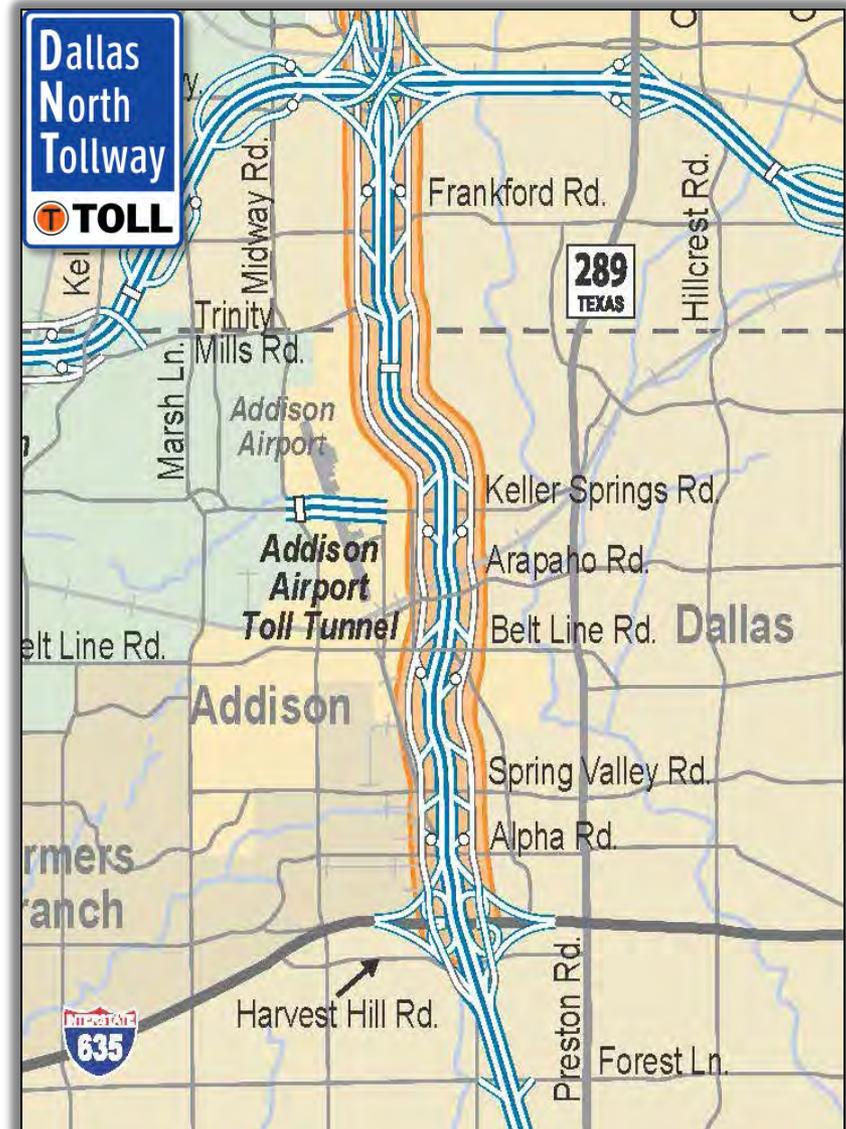
- Eliminate weave at Park Blvd.
- Direct connect ramps on north side expand to two lanes



DNT Improvements - South

PGBT to IH 635:

- Remove existing shoulder and add **fourth lane** from PGBT to Beltline
- Overlay and restriping from PGBT to 635



Capital Improvements – DNT

- Design underway on multiple projects
- Construction anticipated to begin in 2015 with completion in early 2018

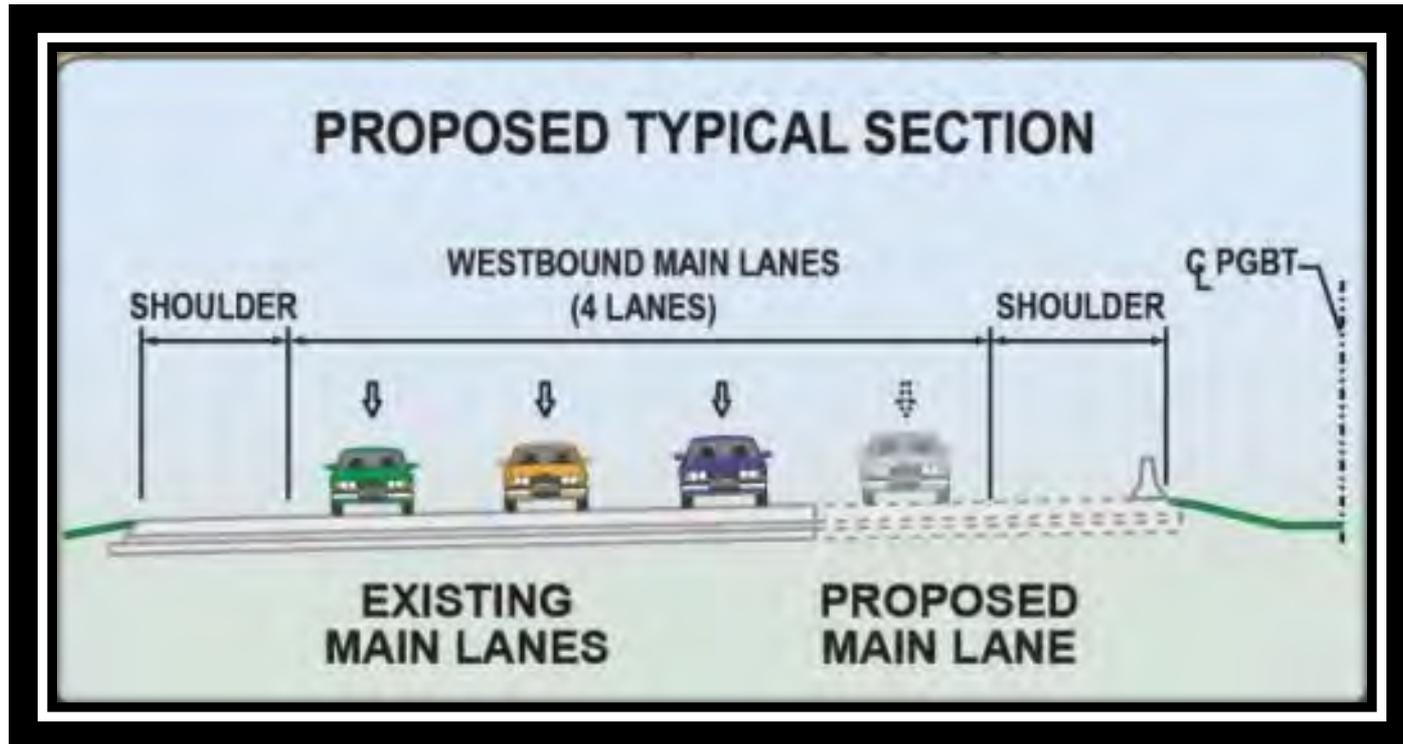


PGBT Fourth Lane Project

- Widen to **four lanes** from I-35E to SH 78
- Scheduled to open to traffic in segments between 2016 and 2019
 - Seg.1 – DNT to US 75
 - Seg.2 – DNT to I-35 and US 75 to SH 78



PGBT Fourth Lane Project



SRT Fourth Lane Project



Coming Soon – February/March DNT Open Houses



You're Invited

NTTA's Community Meeting

February 26 at 5:30 pm

Located in NTTA's Board Room

A second meeting will be scheduled in March. Please check NTTA.org for more details.

Contact Us

- **Online at NTTA.org**
 - Open and manage your account
 - News, information & more
- **NTTA Customer Service Center**
 - 972-818-NTTA (6882)
 - 817-731-NTTA (6882)
- **Roadside Customer Service**
 - 972-444-HELP (4357)



DNT Improvements - Typical Sections

